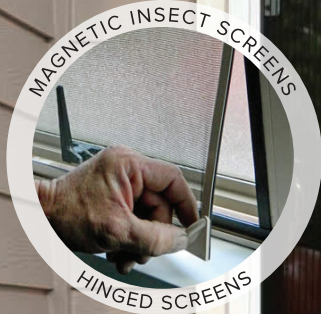




VIKING

SECURITY

DOORS & SCREENS



CARE, MAINTENANCE & WARRANTIES

Care and Maintenance

MAGNETIC SCREENS

When opening your magnetic screens, pull the handles out towards you rather than bending the screen up to reach the handles. Too much bend and the screen frame will break. If you remove the screens for cleaning or storing away, please remember to label them to ensure you fit them back onto the right windows and store them flat – do not roll or bend them. To re-fit the screens, start at the top and fit the screen square onto each corner

The mesh on your magnetic screens will become dusty. Lay them down flat and brush with a soft brush on both sides. Grease and Pollen can be removed using a soft, damp cloth – lay the screens flat and wipe both sides. **DO NOT USE SOLVENTS.**

ROLLAWAY SCREENS AND HINGED SCREENS

These can be vacuumed using a soft brush attachment. Grease or Pollen can be removed from the mesh using a soft damp cloth on both sides of the mesh. All other parts can be cleaned using a soft damp cloth and mild detergent. You can remove your hinged screens for cleaning – swing the screen up to 90 degrees off the fixing point and simply pull out of the hinges. Re-fit the screen into the hinges at the same angle. **DO NOT USE SOLVENTS.**

PLEATED SCREENS

Retract your screen when it's not in use, do not leave the screen partially open. Retracting will maintain the pleats and prevent the possibility of the handle-end being blown or knocked out of the frame. In high wind conditions keep your screens retracted to prevent the possibility of damage. Tracks or bottom running strips should be cleaned regularly with warm water and a mild detergent to prevent dirt build-up in the tracks. Spray the inside of the bottom track with Silicone spray after cleaning to keep the parts running smoothly. Failure to keep these clean could cause damage and exclude the application of the warranty. The pleated mesh can be cleared of dust by vacuuming or hand-brushing using a soft brush. If necessary wipe the pleated mesh with a soft damp cloth – water only, not detergent. **DO NOT USE SOLVENTS.**

SECURITY DOORS AND SECURITY SCREENS

The insect mesh and stainless steel mesh can be cleaned by vacuuming or by hand using a soft brush. The powder coated Aluminium grille and door framing also need regular cleaning. Airborne dirt and pollen can accumulate, and staining or weathering will occur. Every 6 months brush loose dirt from the surface and use a soft brush and mild detergent in warm water to remove any dirt deposits. Rinse with clean water. **DO NOT USE SOLVENTS.**

| PRODUCT | PARTS | WARRANTY | EXCLUSIONS |
|----------------------------------------------|--------------------------------------------|----------|------------------------|
| Grille & stainless steel mesh security doors | Aluminium, stainless steel, locks & hinges | 5 Years | Fibreglass insect mesh |
| Hinged & Rollaway insect screens | Aluminium & working parts | 4 Years | Fibreglass insect mesh |
| Pleated screens | Aluminium & working parts | 4 Years | Fibreglass insect mesh |

These warranties exclude damage caused by impact, abrasion, earthquake, flood, fire, pollution, strong winds, mis-use, improper adjustment, exposure to chemicals and any defect caused by failure to regularly maintain and care for the products.